

Privacy Policy

This privacy policy has been compiled to better serve those who are concerned with how their 'Personally Identifiable Information' (PII) is being used online. PII, Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

What personal information do we collect from the people that visit our website?

When registering on our website, as appropriate, you may be asked to enter your username, email address or other details to help you with your experience.

When do we collect information?

We collect information from you when you register on our site, respond to a survey, fill out a form, open a support ticket or enter information on our site.

How do we use your information?

We may use the information we collect from you when you register, make a purchase, respond to a survey or marketing communication, surf the website or use certain other site features in the following ways:

- To personalize your experience and to allow us to deliver the type of content and product offerings in which you are most interested.
- To improve our website in order to serve you better.
- To administer a contest, promotion, survey or other site features.
- To quickly process your withdrawals.
- To ask for ratings and reviews of services or products.
- To follow up with them after correspondence (email enquiries)

How do we protect your information?

We do not use vulnerability scanning and/or scanning to PCI standards.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive information you supply is encrypted via Secure Socket Layer (SSL) technology.

Do we use 'cookies'?

Yes. Cookies are small text files that are stored on your device. Some of the cookies we use are deleted at the end of the browser session, i.e. after closing your browser (so-called session cookies). Other cookies remain on your device and allow us or our affiliate (third-party cookies) to recognize your browser at your next visit (persistent cookies). If cookies are set, they collect and process individual user information such as browser and location data as well as IP address information. Persistent cookies are deleted automatically after a specified period, which may differ depending on the cookie.

Please note that you can adapt your browser settings in such a way that it informs you about the setting of cookies and you can individually decide on their acceptance or you can exclude the acceptance of cookies for specific cases or in general. Each browser differs in the way it manages the cookie settings. This is described in the Help menu of each browser, which explains how to change your cookie settings. These can be found for the respective browser under the following links:

Internet Explorer: <http://windows.microsoft.com/en-US/windows-vista/Block-or-allow-cookies>

Firefox: <https://support.mozilla.org/en/kb/cookies-allow-and-dispose>

Chrome: <http://support.google.com/chrome/bin/answer.py?hl=en&hlrm=en&answer=95647>

Safari: https://support.apple.com/kb/ph21411?locale=en_US

Opera: <https://help.opera.com/en/latest/web-preferences/#cookies>

Please note that if you do not accept cookies, the functionality of our website may be limited and may not function properly.

Third-party disclosure

We do not sell, trade or otherwise transfer your Personally Identifiable Information to outside parties unless we provide users with advance notice. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when it's release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third-party links

Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Analytics

We may use third-party Service Providers to monitor and analyze the use of our Service.

Google services

This website uses the following functions of the provider Google: Google Analytics and Youtube. In all cases, data will also be transmitted to Google.

Google LLC is based in the US and is certified under the US Privacy Shield, which ensures compliance with the level of data protection in the EU.

Google Analytics

This website uses functions of the web analytics service Google Analytics. Provider is the Google Inc. 1600 Amphitheater Parkway Mountain View, CA 94043, USA. Google Analytics uses so-called "cookies". These are text files that are stored on your computer and that allow an analysis of your use of the website. The information generated by the cookie about your use of this website is usually transmitted to a Google server in the USA and stored there.

However, if IP anonymization is activated on this website, your IP address will be shortened by Google beforehand within member states of the European Union or other parties of the Agreement on the European Economic Area. Only in exceptional cases the full IP address will be sent to a Google server in the US and be shortened there. On behalf of the operator of this website, Google will use this information to evaluate your use of the website, to compile reports on website activity and to provide other services related to website activity and internet usage to the website operator. The IP address provided by your browser in the context of Google Analytics will not be merged with other Google data.

You can prevent the collection of the data generated by the cookie and the data related to your use of the website (including your IP address) by Google as well as the processing of this data by Google by downloading and installing the browser plug-in available under the following link:
<http://tools.google.com/dlpage/gaoptout?hl=en>

For more information about the handling of user data by Google Analytics, please refer to the Google Privacy Policy: <https://support.google.com/analytics/answer/6004245?hl=en>

hCaptcha

On this website, we use the hCaptcha feature of Intuition Machines, Inc. This function is primarily used to distinguish whether an input is made by a natural person or abusive by automated and automatically processing. The service includes the sending of the IP address and possibly other data required by Intuition Machines, Inc. for the hCaptcha service.

For more information about hCaptcha, please visit: <https://www.hcaptcha.com/privacy>

Cloudflare

On this website, we use the Cloudflare CDN (Content Distribution Network) service from Cloudflare, Inc., 101 Townsend St, San Francisco, CA 94107, USA. Cloudflare offers better global performance through the internal CDN (Content Distribution Network) and additional security against DDoS attacks.

Cloudflare, Inc. is based in the US and is certified to the US Privacy Shield, which ensures compliance with the level of data protection in the EU.

For more information about Cloudflare CDN (Content Distribution Network) and Cloudflare's Privacy Policy, please visit: <https://www.cloudflare.com/privacysshield/>

Arc

On this website, we also use the Arc CDN (Content Distribution Network) service from Arc.

For more information about Arc, please visit: <https://arc.io/about#arc-respects-your-privacy-and-performance>

Does our site allow third-party behavioral tracking?

Yes, it is important to note that we do allow third-party behavioral tracking.

COPPA (Children Online Privacy Protection Act)

When it comes to the collection of personal information from children under the age of 13 years old, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, United States' consumer protection agency, enforces the COPPA Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online.

We do not specifically market to children under the age of 13 years old.

Fair Information Practices

In order to be in line with Fair Information Practices we will take the following responsive action, should a data breach occur:

We will notify you via email within 7 business days.

We will notify the user via in-site notification within 1 business day.

Changes

We may amend this Privacy Policy at any time without notice. The current version published on our website applies. If the Privacy Policy is part of an agreement with you, we will, in the event of an update, notify you of the change by e-mail or by other appropriate means.